

Good morning

As of May 1, 2023 we will have some changes to our private lessons pricing and policies. Please see all information below and let me know if you have any questions!

-Our private lessons will be \$50 for 30 minutes; semi privates will be \$60 for 30 minutes and semi privates with 3 kids is \$80 for 30 minutes. We will still offer our bundle of 3 or more at \$45 for privates, \$55 for semi privates and \$75 for semi private w/ 3 kids. (we will still offer our separate sales over school breaks as well). All payment is collected prior to the privates and paid for in full.

-Privates lessons are still not guaranteed as our group classes will still take priority over all private lessons. Even if you get into a session of privates that may change the following session. We accommodate all privates we possibly can.

-Private lesson scheduling takes a lot of work and time. Once your private schedule is set, confirmed by you and paid for you need to show up to them. Our instructor's schedule is set and they will be there. **IF YOU MISS YOUR PRIVATE YOU ARE RESPONSIBLE FOR THE INSTRUCTOR'S PAY.** If you provide a doctor's note, we will honor the credit of your portion. If this is an unexcused absence there will be no compensation for the private. We do not do make up classes. Since private lessons are not guaranteed after a session ends, we cannot guarantee a private would be possible, so like our classes there are no make-up classes.

-All privates are run at our 5059 Post Road location. Due to liability, insurance and policies we do not conduct privates at any other location (ie neighborhood or home pools).

-If in the rare case we have to cancel a private a full credit or refund will be offered to the family.

-All other facility policies apply to private lessons just like group classes.

Once you confirm and pay you are agreeing to understanding and following all of our policies.